

FIG. 1

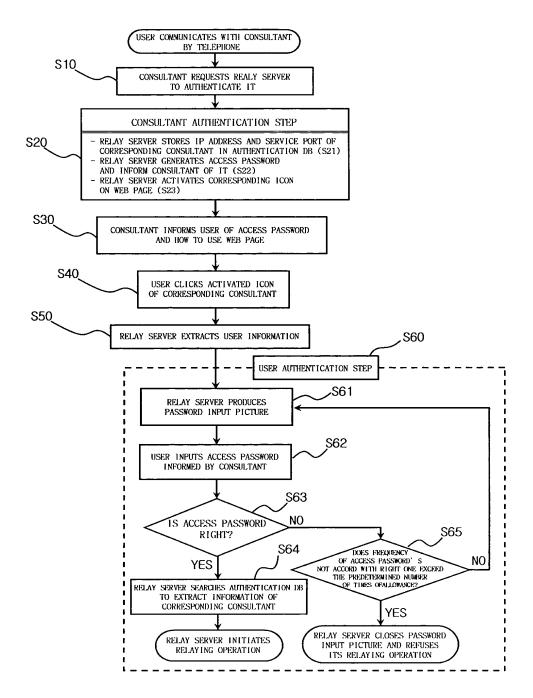


FIG. 2

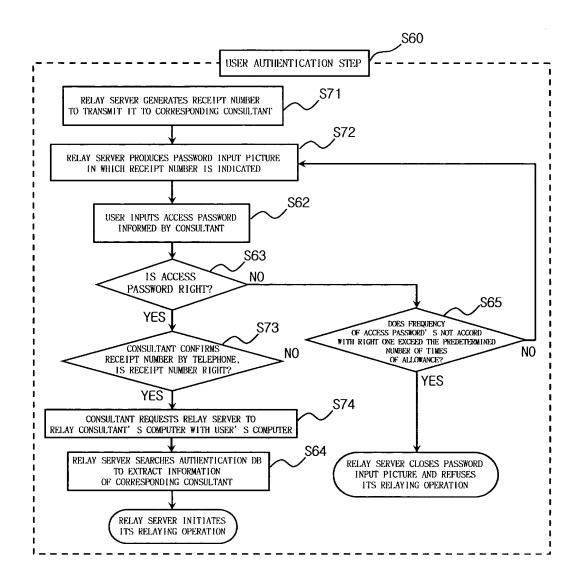


FIG. 3

CLASSIFICATION	VIEWER OF CONSULTANT	WEB PAGE FOR CLIENT	ICON ON WEB PAGE
UNUSED	NO STAND-BY	DISCONNECTED	INACTIVATED (
CONSULTANT IN STAND-BY STATE	STAND-BY	DISCONNECTED	ACTIVATED CLICK
(CANCEL STAND-BY)	(CANCEL STAND-BY)	(DISCONNECTED)	(RETURN TO INACTIVATION)
NOMENT OF CONNECTION	STAND-BY	CONNECTED	ACTIVATED CLICK
BEING CONNECTED	CONNECTED	CONNECTED	INACTIVATED (
IN CASE OF COMPLETION	FINISHED	FINISHED	INACTIVATED ()

FIG. 4

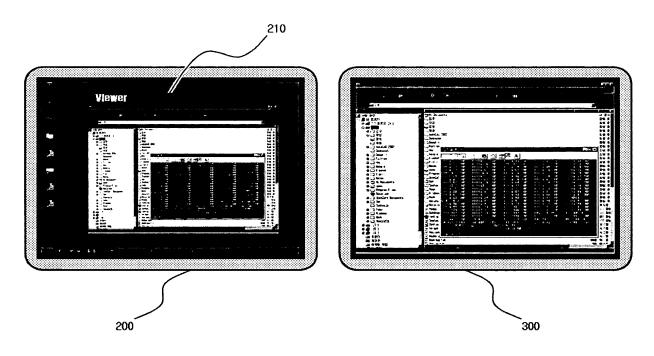


FIG. 5

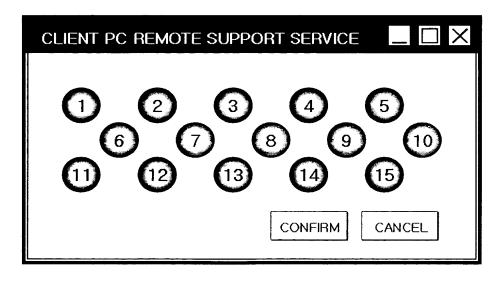


FIG. 6

5

CLIENT PC REMOTE SUPPORT SERVICE		
Your Receipt Number is 10231 Please Inform the Consultant of the Number Before Connection		
Access Password ****		
CONFIRM CANCEL		

FIG. 7